

## **VIP Terms & Conditions**

- VIP tickets are open to patrons 18+ only.
- Please note that all VIP purchasers will be contacted by TEG Dainty via e-mail 3-5 days prior to the actual show date with additional details specific to their package schedule and instructions.
- Information will be sent to the e-mail address provided at the time of purchase. If you do not receive an e-mail a few days prior to the event please contact [vip@tegdainty.com](mailto:vip@tegdainty.com)
- All merchandise will be collected on site on the day of the show unless otherwise noted
- All VIP programs & times may vary market-by-market and are subject to modification at any time for any reason
- All events, dates, venue, party, merchandise, and amenities are subject to change and cancellation at any time at our sole discretion
- All sales are final
- There are no refunds or exchanges on packages for change of mind
- The artist, tour, promoter, ticketing company, venue or any other affiliated parties are not responsible for outdated or inaccurate information provided by the consumer at the time of purchase which may result in undelivered product